

## INFORMATION WE COLLECT

We collect personal data when a form is voluntarily completed. This may include: Name (including company), Location, Addresses, Phone numbers, email addresses, support issues and requests, payment details. We may collect usage and analytical data of user behavior while on our website or App which may include type of web browser or operating system, viewed pages, time duration on page or site, or other information related to site usage.

### Use of Cookies

We use cookies to enhance our websites functionality. Most web browsers are initially set up to accept cookies. You can reset your web browser to refuse all cookies or to indicate when a cookie is being sent. Please note, however, that certain features of the site might not function if you delete or disable cookies. THE SITE'S COOKIES DO NOT AND CANNOT INFILTRATE A USER'S HARD DRIVE TO COLLECT ANY INFORMATION STORED ON THE HARD DRIVE."

## DATA USAGE

We use this information in order to fulfill our service agreement to the client, ship products, improve customer experience and for payment processing. We may use personal information for periodic general announcements including, but not limited to, company updates, changes in policies or pricing, marketing communication, service interruptions and/or restoration. We may use personal user data in connection with analytic data review on website usage and effectiveness.

### Third-party service providers

We may share your information with Google Analytics to track and analyze the use of the Services. To opt out of being tracked by Google Analytics across the Services, visit <https://tools.google.com/dlpage/gaoptout>. For more information on the privacy practices of Google, please visit the [Google Privacy & Terms page](#).

Data is kept as long as necessary to fulfill the purposes outlined in this Privacy policy unless otherwise required by law. When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize such information, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

## HOW WE SHARE USER DATA

As a general policy, we use personal information and message data for internal purposes only. We do not sell or rent information about you. We will not disclose personal information or message data to third parties without your consent, except as explained in this Privacy Policy.

We share personal information with required third party vendors in order to provide services including, but not limited to, software developers we purchase services from on our clients' behalf, software companies to process payments. If there is a merger, sale, or other acquisition, Point of Solutions will share collected person information with the purchaser or surviving entity.

Point of Solutions cooperates with government and law enforcement officials to enforce and comply with the law. We may therefore disclose personal information, usage data, message data, and any other information about you, if we deem that it is reasonably necessary to: (a) satisfy any applicable law, regulation, legal process (such as a subpoena or court order), or enforceable governmental request; (b) enforce the Terms of Use, including investigation of potential violations thereof; (c) detect, prevent, or otherwise address fraud, security or technical issues; or (d) protect against harm to the rights, property or safety of the Company, its users or the public, as required or permitted by law.

## **SECURITY**

We have implemented appropriate and reasonable technical and organizational security measures designed to protect the security of any personal information we process. This includes using encrypted software for payment information and private databases, along with SSL and secured website. However, despite our safeguards and efforts to secure your information, no electronic transmission over the Internet or information storage technology can be guaranteed to be 100% secure, so we cannot promise or guarantee that hackers, cybercriminals, or other unauthorized third parties will not be able to defeat our security and improperly collect, access, steal, or modify your information. Although we will do our best to protect your personal information, transmission of personal information to and from our Services is at your own risk. You should only access the Services within a secure environment.

Storage and maintenance of user data is subject to the laws of the United States of America, regardless of the country from which the data originates.

## **UPDATING USER INFORMATION**

Any updates, corrections, or frequency of communication for/using of user information may be communicated to Point of Solutions through the contact form found on the website: [pointofsolutions.net](http://pointofsolutions.net).

## **UPDATES TO PRIVACY POLICY**

Point of Solutions may make changes to this privacy policy from time to time and recommend periodically revisiting the policy for any updates. Users who continue to interact with our website, app, or voluntarily use forms following a revision of the company's privacy policy will automatically be subject to the new terms.